Information Publication for Systems Engineers

(making engineering outputs more accessible)

Follow the presentation on your own screen by visiting:

extuitive.co.uk/ip

This will allow you to follow links and participate in interactive polls

Setting the scene

What are we not talking about?

- Giving presentations
- The fine details of the 'academic' publication process
- How to do techincal writing
- Being an artist
- Data analysis

So what are we talking about?

```
10:00 - 10:25
              Scene setting and general concepts
             Data/Information management
10:25 - 10:40
10:40 — 10:45 Mini-exercise
10:45 — 11:05 Document presentation
11:05 - 11:10
             Break
11:10 — 11:25 Exercise
11:25 - 12:00
              Graphic presentation
12:00 - 13:00
              Lunch
              Group exercise
13:00 - 13:20
13:20 — 13:40 Publication
13:40 — 14:00 Advanced techniques
```

Why do we care...

...as engineers?

...as Systems Engineers?

Pedantry, or professionalism?

Who am I?

Dr John Welford MEng PhD CEng IET MINCOSE

WSP New Zealand, Technical Principal Systems Engineer

(Not a data visualisation expert or a typographer)

Who are you?

- Name
- Job/role
- Interest/experience in the area

General concepts

Data and information

The DIKW model:

Wisdom

Assimilated knowledge, application of knowledge

Understanding and application

Knowledge

Third-party comprehension

Information publication

Information Statistics, tables, interpretations, graphs

Data analysis

Data

Machine code, binary, ASCII, spreadsheets, equations

Think about your audience

- What do they already know? What will be familiar to them?
- What do they need to know?
- What is the inferential distance between them and you?
- What special needs might they have?

Presentation of abstraction

As engineers we are *often* working with an abstraction of the real system.

When we publish information we are *always* presenting an abstraction of the real system.

It seems that perfection is attained not when there is nothing more to add, but when there is nothing more to remove.

— Antoine de Saint Exupéry

It is therefore up to us to choose what to emphasize, for example...



(credit xkcd.com)

Separating content from presentation

Familiar to web-authors: <u>HTML</u> = content (+ structure), <u>CSS</u> = presentation.

In DIKW terms: *information* = content (+ structure), *publication* = presentation.

- Ideally first develop the content, then later develop the presentation.
- Practically development is often in parallel; however, content should always be prioritised.
- Some tools provide a clear separation between content and presentation, others are more <u>WYSIWYG</u>. In either case, it pays to at least conceptually make the separation.

Dangers of conflating content with presentation

- 1. Distraction from the process of working with information
- 2. Reduced portability and compactness
- 3. Lack of proper information structure

(This presentation content is written in Markdown, the formatting is in CSS)

Additional considerations

Be conscious & intentional Every aspect of presentation represents a

decision. Every decision should be justifiable.

Be consistent The same decision should have the same

outcome each time it's made. There should be

uniformity in the resulting publication.

Beauty vs. practicality Ideally both! But (for engineering):

practicality >> beauty.

Science, art, opinion

Be aware that most advice on the topic of information publication falls into one of three categories (including this tutorial):

- 1. Science (researched and peer-reviewed)
- 2. Art (general expert concensus)
- 3. Opinion (my own)

References

References cited or linked throughout, but top reference texts are:

The Elements of Typographic Style — Robert Bringhurst

Visualization Analysis & Design — Tamara Munzer

Show Me the Numbers: Designing Tables and Graphs to Enlighten — Stephen Few

Other authors to read or follow:

Edward Tufte, Naomi Robbins, Mike Bostock, Bret Victor

Data/information management

Examples of data from your own job

Fill in the questionnaire on your screen with an example of one source of data that you might utilise in your job.

Keep it brief, but submit multiple answers if you like.

The results will appear to everyone on the next slide in...

Your example data

Data structure

Likely to be out of your control:

- Results of a questionnaire
- Export from a simulation, model, or design tool
- Logs from monitoring equipment
- Scraping websites
- Verbal or written input from experts
- Previous work and general literature
- Experience and engineering judgement

The process of producing *information* from the *data* will involve some degree of analysis, but it is also where sensible choices can be made about the *information structure*.

Variations in data structure

Data can have many different structures. Part of data analysis is cleaning and tidying the data.

Consider...

	Treatment A	Treatment B
John Smith	_	2
Jane Doe	16	11
Mary Johnson	3	1

Transposed as...

	John Smith	Jane Doe	Mary Johnson
Treatment A	_	16	3
Treatment B	2	11	1

Or tidied as...

Name	Treatment	Result
John Smith	А	_
Jane Doe	Α	16
Mary Johnson	А	13
John Smith	В	2
Jane Doe	В	11
Mary Johnson	В	1

Dont be afraid to change your data structure to support analysis and information presentation.

Information structure – focus on content

The output of analysis should yield *information*. At this stage it can be very tempting to start *presenting* the information, indeed you may wish to start considering the final published form prior to the information being complete.

However, it requires discipline to keep the concept of *structuring* the *content* separate from *presenting* it.

For example, setting up the structure of your report, is separate from deciding which levels of heading are going to be in bold.

Configuration control

Both data and information should be under some form of configuration management, ideally supporting:

- Versioning
- Change control
- Baselines
- Access control
- Backup/recovery

Also consider maintaining an auditable trail of how the *information* was generated from the *data*.

Data/Information tools

Spreadsheets: Excel, Calc, Numbers, Google Sheets

Databases: Access, DOORS, <u>SQL</u>, <u>MBSE</u> tools

Formats: <u>CSV</u>, <u>JSON</u>, <u>XML</u>

Languages: Matlab, Python, R, LaTeX, Markdown

Mini-exercise

You have 3 minutes to skim and rate a paper based on:

'How well you understood the paper'

'How useful you think it is'

Results

Document presentation

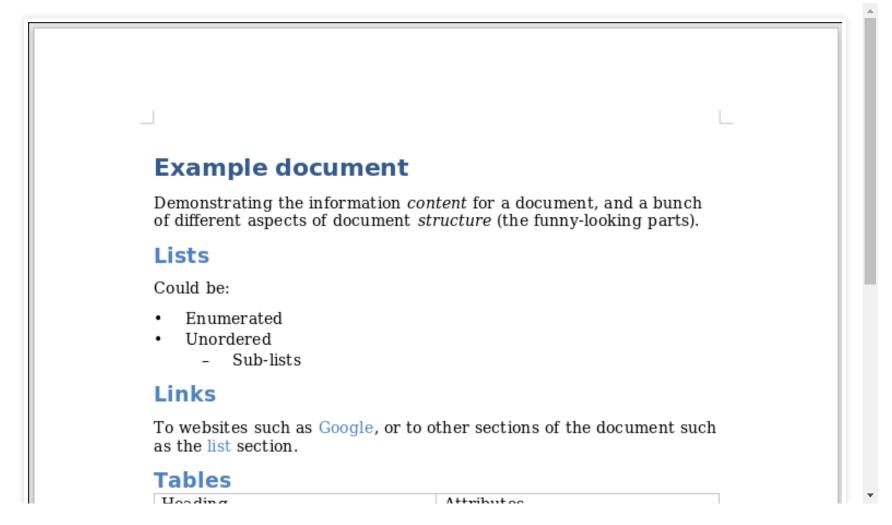
Assume the *information* we wish to publish is best presented in the form of a *document*.

The definition of 'best' here will depend on your audience and what the information is – as discussed previously.

We'll also assume that the information is already developed in terms of both *content* and *structure*. The format that this is captured in might vary depending on the tool that we choose to use.

For reference let's have a look at some examples of content and structure...

Content and structure – LibreOffice Writer



NB: Structure is less explicit here, as it is a WYSIWYG tool.

Content and structure - Markdown

```
Example document
Demonstrating the information *content* for a document, and a bunch of
different aspects of document *structure* (the funny-looking parts).
## Lists
Could be:
* Enumerated
* Unordered
 * Sub-lists
## Links
```

Content and structure – HTML

```
<h1 id="example-document">Example document</h1>
Demonstrating the information <em>content</em> for a document, and a
bunch of different aspects of document <em>structure</em> (the funny-looking
parts).
<h2 id="lists">Lists</h2>
Could be:
ul>
 Enumerated
 Unordered
   ul>
    Sub-lists
```

Content and structure – LaTeX

```
\section{Example document}\label{example-document}
Demonstrating the information \emph{content} for a document, and a bunch of
different aspects of document \emph{structure} (the funny-looking parts).
\subsection{Lists}\label{lists}
Could be:
\begin{itemize}
 \item Enumerated
 \item Unordered
 \begin{itemize}
   \item Sub-lists
  \end{itemize}
\end{itemize}
```

Presenting the document

In all the preceding examples the content was the same, although the syntax used to provide the structure was different. However, presentation of that content depends on the *styling* that is added based on the structure.

Styling will also have it's own syntax that is tool/language specific. The capability of different tools to provide styling also varies significantly.

Next we will run through a bunch of different document presentation areas where we should make concious decisions about styling, this is better known as *typography*.

Typeface

A general 'font family', typefaces include many different fonts with variations in size and emphasis (bold, italic, etc).

Typefaces (and fonts) may be classified as either sans-serif, or serif.

Serifed fonts are considered easier to read in print than sans-serif. However, the science on this appears to be inconclusive.

Conversely sans-serif are sometimes preferred for on screen reading, as they scale better at low resolutions.

Interesting typefaces

Some typefaces have been designed to assist dyslexic readers, however their efficacy is disputed.

Sans Forgetica is designed to be intentionally difficult to read, as this prompts your brain to engage in deeper processing.

Headings

Typically a document may have many levels of heading.

Too many levels and you will lose the reader!

ALL CAPS, 'Title Case', and 'Sentence case' can be used at different levels of heading, along with changes in size, colour and font.

Normal text – size and spacing

Size: choose for legibility and to match the page (see later).

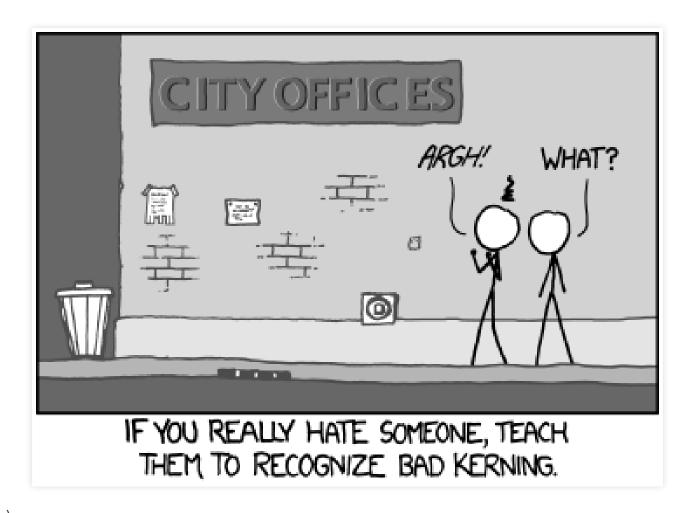
Letter spacing: best to stick with the default!

Setting: Either flush-left ragged-right, or justified. Justified text is achieved by the tool modifying the inter-word spacing, so choose justified text only when the line is long enough — hyphenation may still be necessary to avoid sloppy spacing (if your tool supports this).

Advanced tools may support microtypography, which subtly adjusts other aspects of the text to improve readability and appearance.

Justified text is considered to be a problem for dyslexics, due to the uneven spacing and distracting 'rivers' of white space.

Kerning:



(credit xkcd.com)

Spaces between sentences

If you answered 'one space' then you're doing it right! Double spacing is an artefact of victorian typewriter usage and is no longer relevant.

Paragraphs

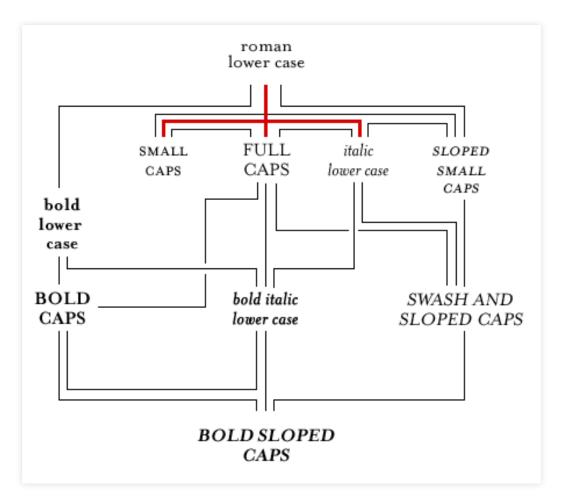
Provide a pause in reading, and may be shown by either an initial indent or a slight space between blocks of text.

Indents are more common in printed literature, whilst spacing is more prevalent on the web (where there are less space constraints).

If you're working in a <u>WYSIWYG</u> tool then you shouldn't be inserting an extra carriage return between paragraphs. This is mixing up content with presentation.

Weighting and emphasis

Change one parameter at a time.



A roadmap of fonts in a family of type, originally from Bringhurst, reproduced by Boulton.

Page layout – lines

Line length: 66 characters is considered ideal, but anything 45 to 75 characters is ok (including punctuation and spaces). Longer might be ok for discontinuous texts (e.g. bibliographies).

Line spacing: 'leading' is usually slightly more than character height, giving a small gap between lines. Sometimes much larger spacing (1.5 or double-space) may be requested to allow for handwritten review comments.

Page layout – textblock

Margins: textblock width should be defined to achieve the right line length based on the typeface size and page size. Textblock height depends only on what size margins you leave — don't be stingy on the margins or your page will look ugly! Also worth considering are binding and on-screen reading.

Headers and **footers**: may carry information about the section and the page, or about the publication itself. The latter only seems necessary if there is a danger that pages may be reproduced out-of-context.

Lists

Avoid over-punctuating lists.

Be consistent in list structure and punctuation.

Enumerate lists when items have an order, or where they need to be referenced later (although be aware that this may imply a priority).

Special characters

Use non-breaking spaces where words should not be separated.

Dashes – come in various lengths, choose the correct one for your purpose:

- The hyphen is used to join words.
- The en dash is used in ranges.
- En dashes or em dashes are used in a similar way to brackets.
- The minus sign is a separate character altogether.

NB: These are content not presentation!

Notation, quantities and units

- Try to stick with standard choices for symbols representing variables (but don't forget to also define them!).
- Consider using a different typeface or italic font for variables.
- Use <u>SI</u> units as far as possible.

Take care when typesetting numbers and units, some tips:

- Insert a small non-breaking space between numbers and units
- Ensure you have the <u>SI</u> prefix on your units correct (e.g. $10\ Kg$ is not ten kilograms, it is ten Kelvin grams!)
- Consider raising units to a negative power in place of the divide symbol

Units in tables and figures

In tables and figures consider using a slash to denote the units. This is recommended by the <u>BIPM</u> as the correct method of expressing values for multiple quantities.

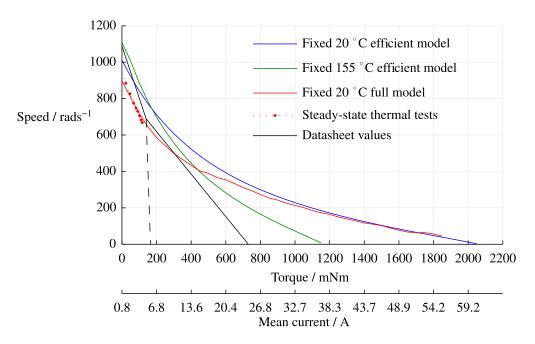


Figure 5.1: Speed-torque curve for fixed temperature simulations, datasheet and steady-state test values for the MMT motor at 24 V

Equations

Equations are usually set centred, with a reference number on the right-hand side of the page.

$$\theta_b = \max(\hat{\theta}_b, \min(-\hat{\theta}_b, \int \omega_b \, dt))$$
 (3.32)

Use a proper equation editor!

Abbreviations (acronyms & initialisms)

Very rarely do readers wish that an author had used *more* abbreviations!

Define abbreviations both the first time they are used, and within an abbreviations list.

Notes and references

Notes: use end-notes or side-notes for digressions that do not belong in the main text. References are a subset of notes.

References: Use proper reference management software; autogenerate bibliographies.

Consider hyperlinks if your document will be presented in digital format.

Don't cite fake references!

Cross-references

Where appropriate, cross-references within the document should be made, including:

- Chapters and sections
- Figures
- Tables
- Equations
- Pages
- Above/below

Always use your tool's cross-referencing functionality for these.

Figures

Figures should appear as soon as possible after, but not before, they are referenced in the text.

Text in figures should be horizontal (or at least oblique).

Text should be legible.

All figures should have captions below them.

See the Graphic Presentation section for more.

Tables

- Tables should appear as soon as possible after, but not before, they are referenced in the text.
- Numbers in columns should be aligned on the decimal.
- Heavy gridlines are not necessary; a few horizontal rules are ok, but white space is usually better.
- Quoted numeric precision should reflect accuracy of measurement.
- A tables should have captions above them.

Making decisions on style

Start with prescribed document templates.

Check whether your organisation has a house style / style guide.

Choose another organisation's manual of style:

- The Chicago Manual of Style
- Wikipedia Manual of Style
- The Guardian style guide
- BBC News style guide

Document tools

Word processing: Word, Writer, LyX, Pages, Google Docs

Typesetting: InDesign, Scribus, Publisher, LaTeX

Content editing (any text editor): Notepad, Notepad++, Emacs, vim

For converting content and structure between tools try Pandoc.

Break

Five minutes only please!

Exercise

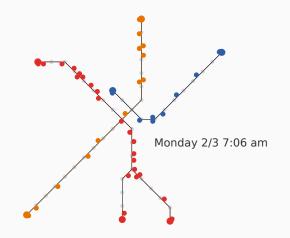
Review of the INCOSE system definition paper

Graphic presentation

Visualizing MBTA Data

An interactive exploration of Boston's subway system

Mike Barry and Brian Card - June 10, 2014





Boston's Massachusetts Bay Transit Authority (MBTA) operates the 4th busiest subway system in the U.S. after New York, Washington, and Chicago. If you live in or around the city you have probably ridden on it. The MBTA recently began publishing substantial amount of subway data through its public APIs. They provide the full schedule in General Transit Feed Specification (GTFS) format which powers Google's transit directions. They also publish realtime train locations for the Red, Orange, Blue, and Green lines. The following visualizations use data captured from these feeds for the entire month of February, 2014. Green Line data became available in October, 2014 so is not shown here. Also, working with the MBTA, we were able to acquire per-minute entry and exit counts at each station measured at the turnstiles used for payment.

We attempt to present this information to help people in Boston better understand the trains, how people use the trains, and how the people and trains interact with each other.

The Trains

In a typical weekday, trains make approximately 1150 trips on the red, orange, and blue lines starting at 5AM and continuing through 1AM the

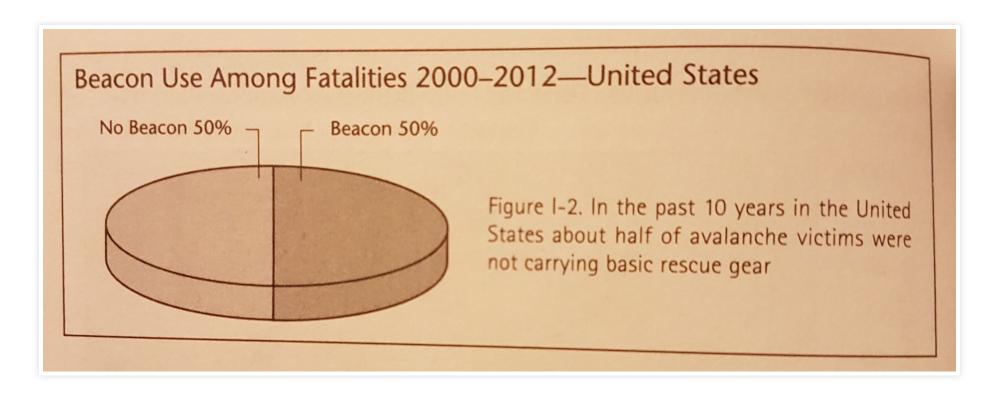
Average Number of Trips per Day

Weekdays Saturdays

Sundays

Is a diagram worth a thousand words?

Sometimes no!



But sometimes yes!

Always consider text before tables, and tables before graphics.

Anscombes Quartet – data

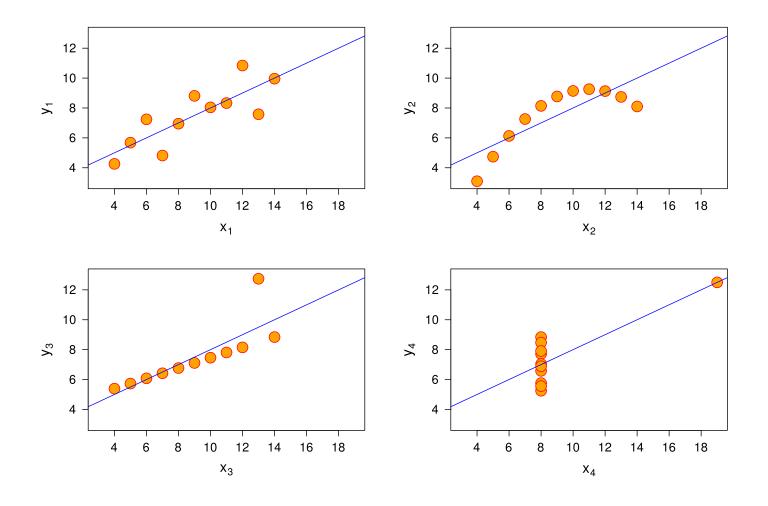
Set 1		Se	Set 2		Set 3		Set 4	
X	у	Х	у		Х	у	X	у
10.00	8.04	10.00	9.14	-	10.00	7.46	8.00	6.58
8.00	6.95	8.00	8.14		8.00	6.77	8.00	5.76
13.00	7.58	13.00	8.74		13.00	12.74	8.00	7.71
9.00	8.81	9.00	8.77		9.00	7.11	8.00	8.84
11.00	8.33	11.00	9.26		11.00	7.81	8.00	8.47
14.00	9.96	14.00	8.10		14.00	8.84	8.00	7.04
6.00	7.24	6.00	6.13		6.00	6.08	8.00	5.25
4.00	4.26	4.00	3.10		4.00	5.39	19.00	12.50
12.00	10.84	12.00	9.13		12.00	8.15	8.00	5.56
7.00	4.82	7.00	7.26		7.00	6.42	8.00	7.91
5.00	5.68	5.00	4.74		5.00	5.73	8.00	6.89

Anscombes Quartet – statistics

All sets have the same:

- Mean ($\bar{x} = 9.00, \bar{y} = 7.50$)
- ullet Variance ($\sigma_x^2=10.00, \sigma_y^2=3.75$)
- ullet Correlation ($ho_{x,y}=0.816$)

Anscombes Quartet – graphics



For another fun example check out the Anscombosaurus!

Two motivations for visualisation

Discovery:

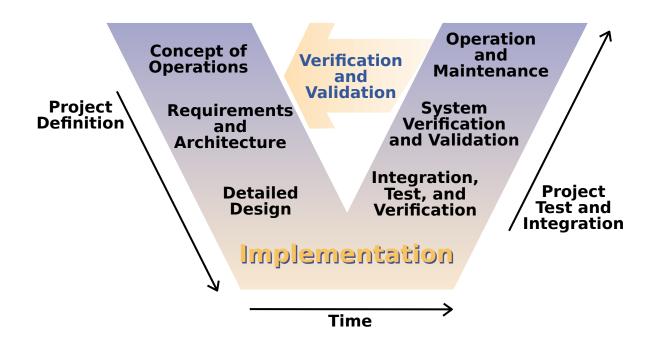
- To explore and understand a dataset or problem space
- As a step towards automation (debugging)
- To aid human-in-the-loop processes
- Working with data

Presentation:

- For explanation
- Presenting information

The graphic may need to display the data, but the message should be the information

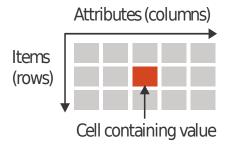
What is the most popular visualisation in Systems Engineering?



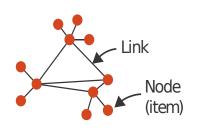
But why is it a 'V'?

Dataset types

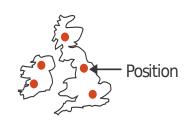
Tables



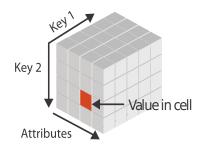
Networks



Spatial (Geometry)



Multidimensional Table

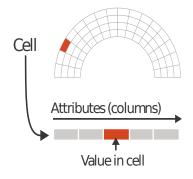


Trees



Spatial (Fields)

Grid of positions



Items

Attributes

Items (nodes)

Links

Attributes

Grids/Items

Positions

Attributes

Attributes

Ordinal



Categorical









Quantitative

Encoding channels

Magnitude Channels: Ordered Attributes

Position on common scale

Position on unaligned scale

Length (1D size)

Tilt/angle

Area (2D size)

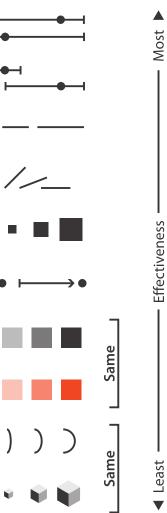
Depth (3D position)

Color luminance

Color saturation

Curvature

Volume (3D size)



Identity Channels: Categorical Attributes

Spatial region

Color hue

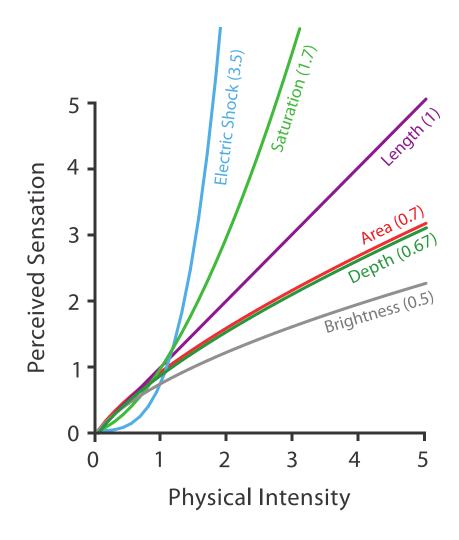
Motion

•

Shape

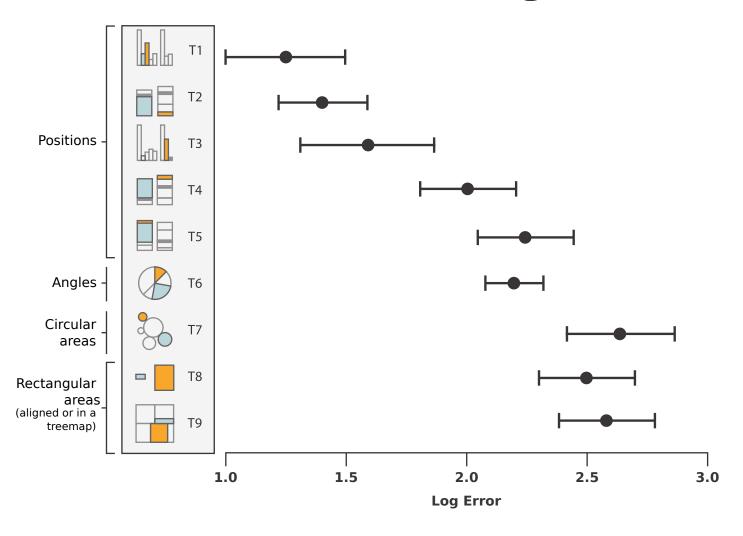


Why are some channels more effective?



Stevens Psychophysical Power Law: $S=I^n$

Crowdsourced channel testing



Crowdsourcing Graphical Perception: Using Mechanical Turk to Assess Visualization Design

Keys and values

Keys: Independent attributes (categorical or ordinal)

Values: Dependent attributes (categorical, ordinal or quantitative)

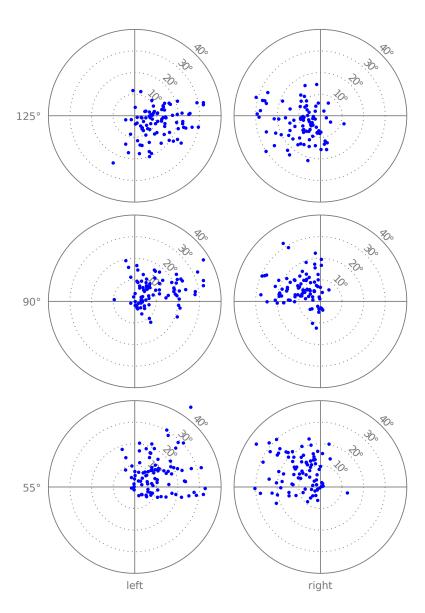
Zero keys: Scatterplot

One key: Bar chart, Line chart, Dot charts, Coloured scatterplot

Two keys: Heatmap, Stacked bar chart, Coloured bar/line/dot charts

Three or more keys: 'Small multiples' of the above

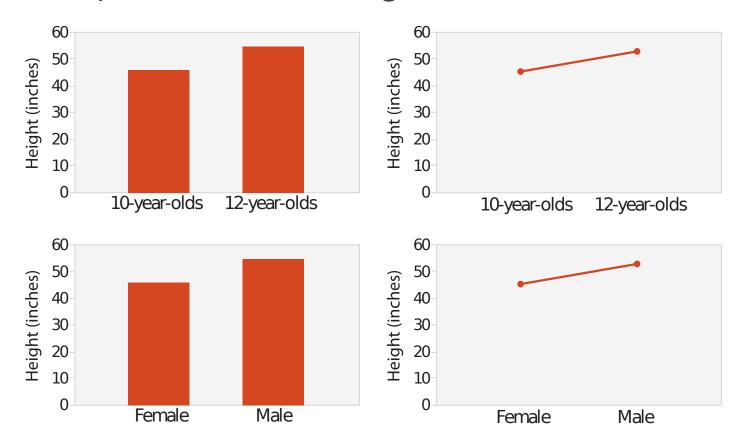
Small multiples



Categorical keys

Choose a sensible order for the key.

Don't connect points between categorical data.



Bars and Lines: A Study of Graphic Communication

Networks and trees

Both are highly relevant to Systems Engineering.

Networks:

- Visual modelling languages (SysML, LML, OPM, Simulink)
- Interfaces
- Stakeholder relationships

Trees:

- Work Breakdown Structures
- System Breakdown Structures
- Filesystems

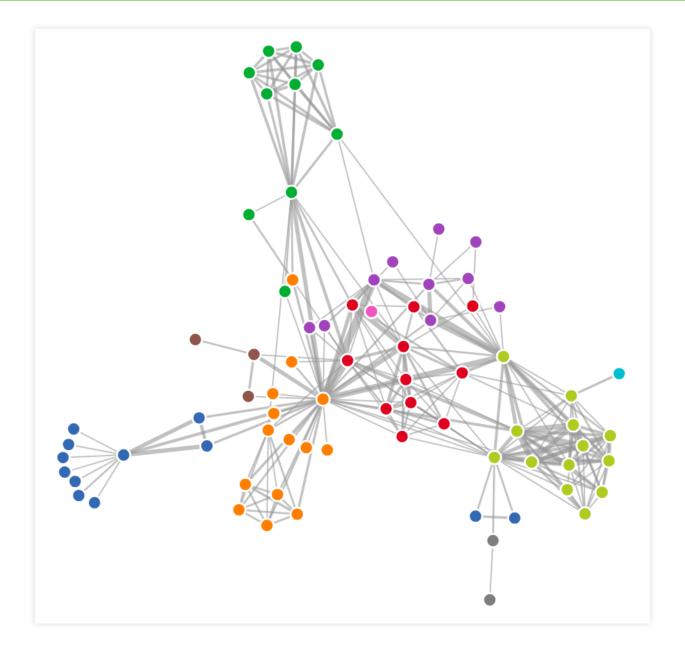
Node-Link diagrams (networks and trees)

Intuitive, but limited in network size (consider interactivity or separate views).

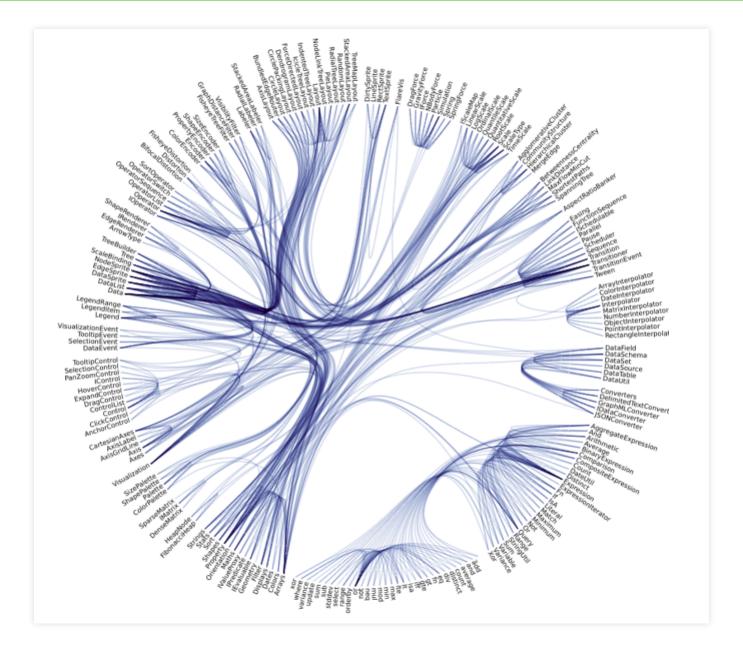
Link density = number of links per node. Trees have link density of one. Maximum link density for effectiveness is around 3 or 4.

Consider layout:

- Automatic (e.g. force-directed) or manual
- Reading direction
- Information density (see later)
- Minimise edge crossings
- Minimise ratio between longest and shortest edges



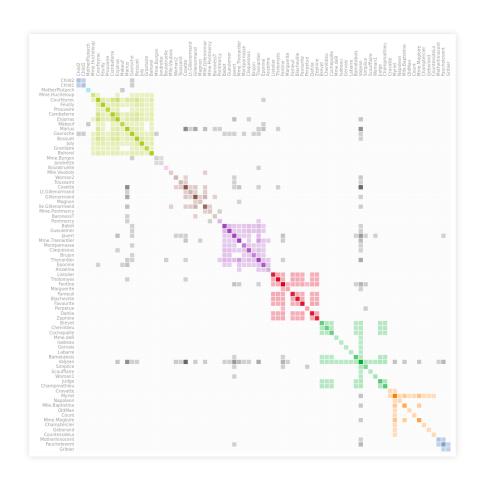
Credit: Mike Bostock



Credit: Mike Bostock

Matrix views (networks and trees)

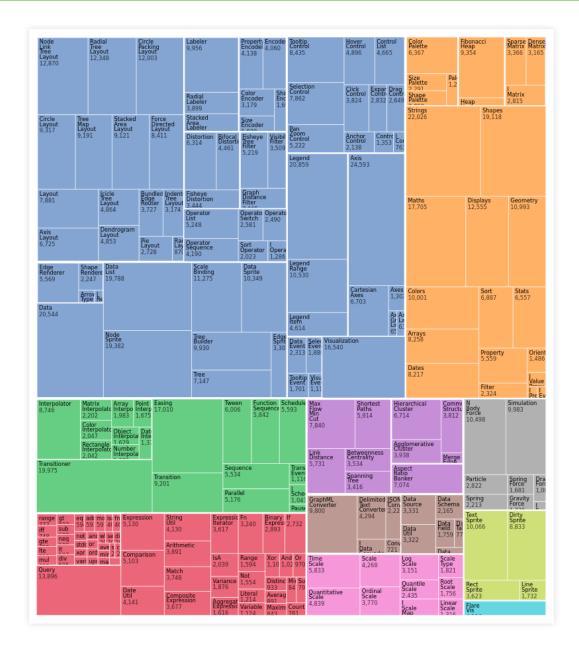
In graphs of more than 20 vertices, matrix views typically perform better; the exception being where path finding is important.



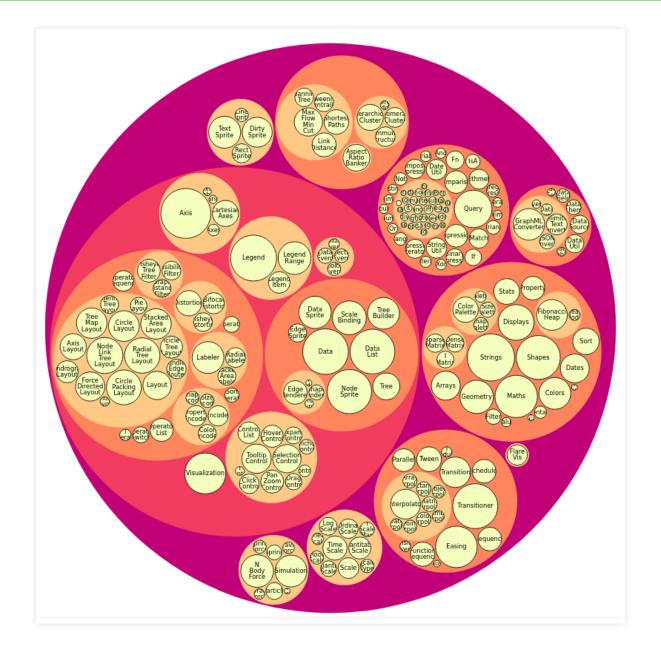
Credit: Brian Staats

Enclosure (trees)

Show hierarchical structure through containment rather than connection.



Credit: Mike Bostock



Credit: Mike Bostock

Spatial data

Where data is spatial, it is usually beneficial to present it spatially.

Geometry: Chloropeth maps

Fields: Isocontours, Vector fields





Great Western Route Modernisation Programme

Instance Date: 01/01/2014

2014 2015 2016 2017 2018 2019 2020 2021

Docume

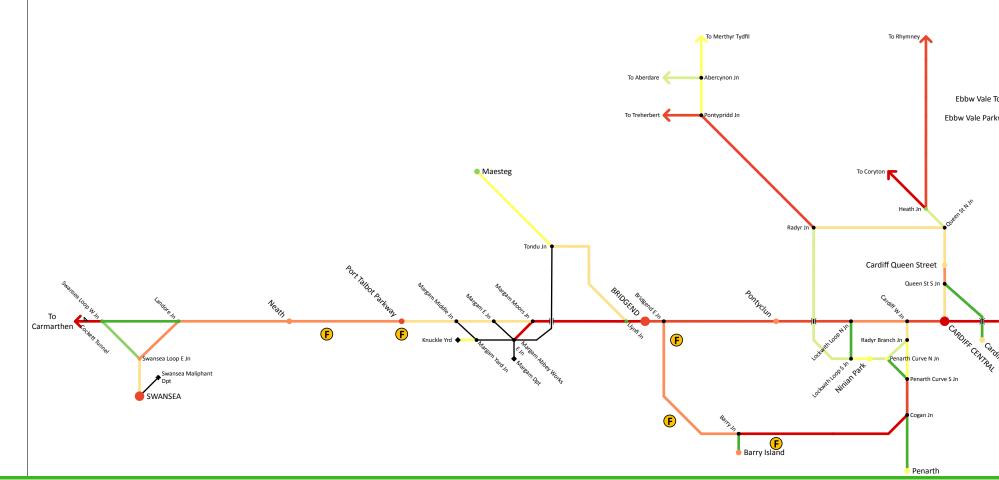
Project

GWISI

Prepared by WSP | Parsons Brinckerhoff for Network Rail

GW ISI Architecture: Interface Map - Wales
Performance View Incidents Combined Delays Source: Standard

Hotspots: Hide



Colour

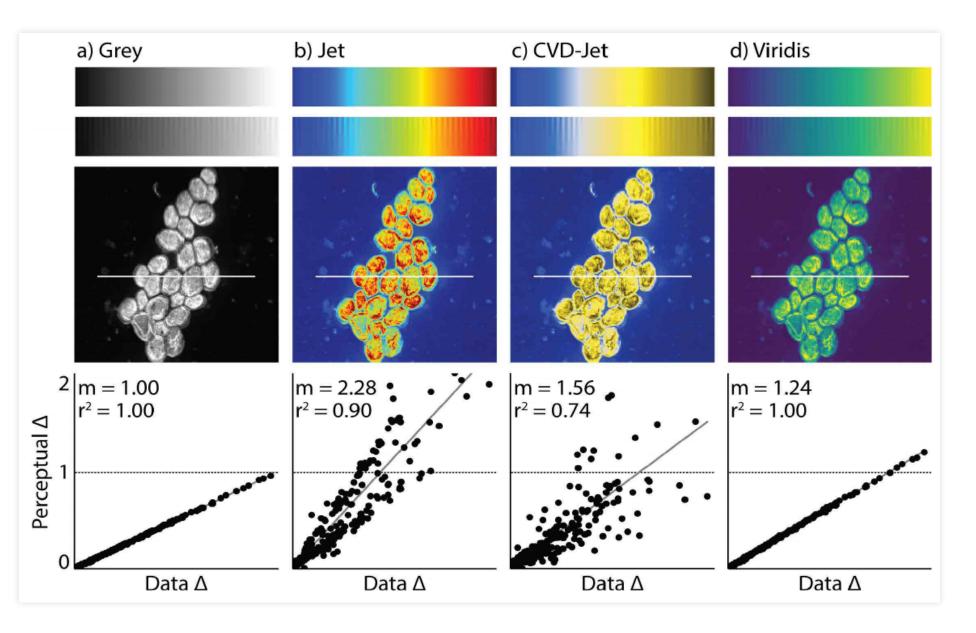
Categorical: There are a limited number of discriminable bins (max 6–12), ensure that there is clear separation between them. Use variations in colour hue.

Ordered: Colour scales should be *perceptually* linear. Use variations in colour luminance, saturation and/or hue.

Rainbow colourmaps (e.g. 'Jet') are a poor default, as they are perceptually unordered and nonlinear. Try Viridis or Cividis.

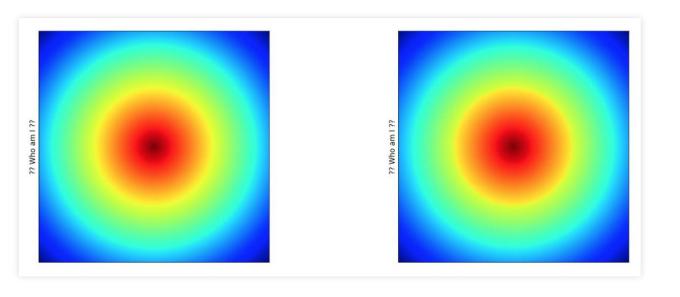
Consider colour-blind users (Cividis is better).

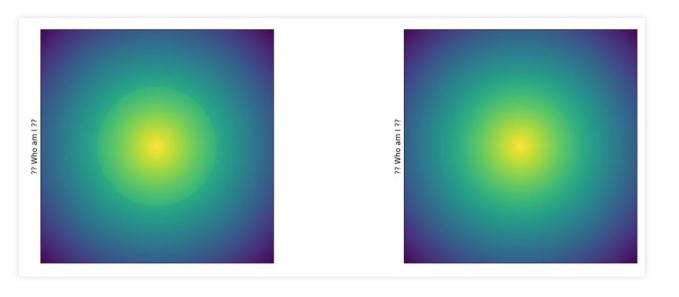
Use online tools such as colorbrewer to choose a palette.



Credit: Optimizing colormaps with consideration for color vision deficiency to enable accurate interpretation of scientific data, Jamie R. Nuñez, Christopher R. Anderton, Ryan S. Renslow

Or, taken from a tweet by Matthias Bussonnier:





Information density

(Also called data-ink ratio)

Above all else show the data. — Edward Tufte

Amount of information encoded, vs empty space in the graphic.

Generally higher information density is preferred.

- Subtract unnecessary ink (both data and non-data).
- De-emphasize remaining non-data ink. Emphasize remaining data ink.

Labelling graphics

Always label graphics! (items and attributes)

- Ensure labels are legible (axis, font, size). Avoid abbreviations.
- Use horizontal labels wherever possible. Rotating the graphic can make this easier. Oblique labels are a compromise.
- Make sure all encoding is labelled. Legends are ok, directly labelling the data is better.

Producing graphics

- 1. For each item, choose the attribute(s) you wish to display
- 2. For each attribute to display, choose an appropriate channel to encode it
- 3. Choose a layout and labelling structure
- 4. If appropriate, choose how your item keys are sorted
- 5. Review and iterate

Graphics tools

Drawing: Visio, Inkscape

Data drawing: Tableau, Excel, Google charts

Data linking: D3 (javascript), Shiny (R), Matlibplot (Python), Visio

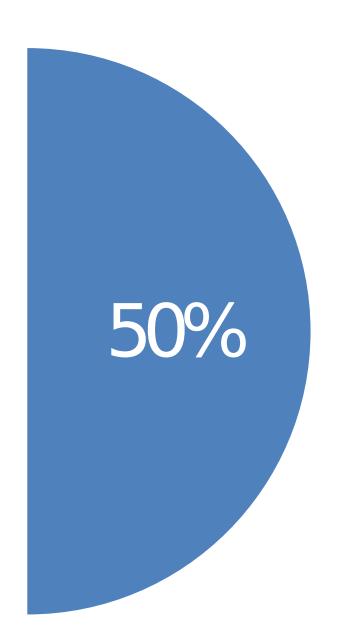
Lunch

extuitive.co.uk/ip

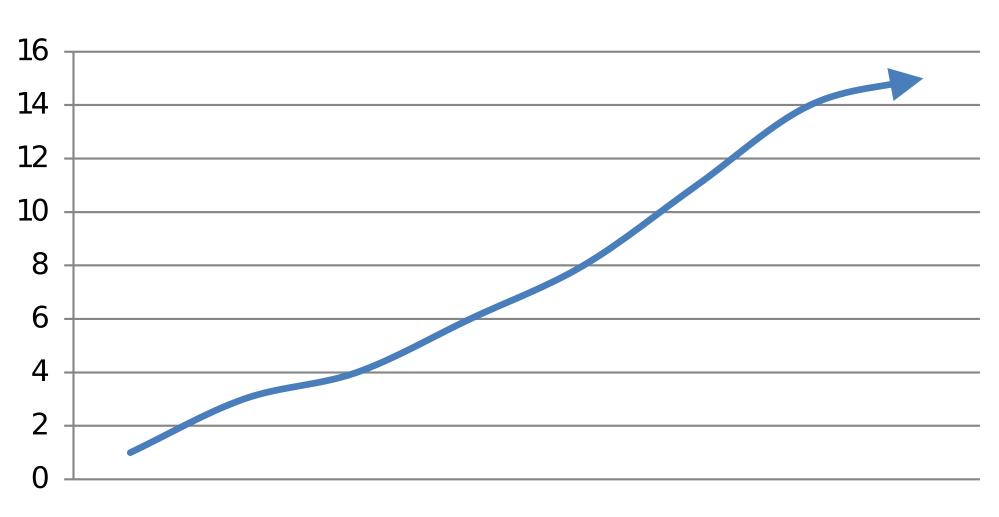
Personal graphical grievances

Unnecessary graphics

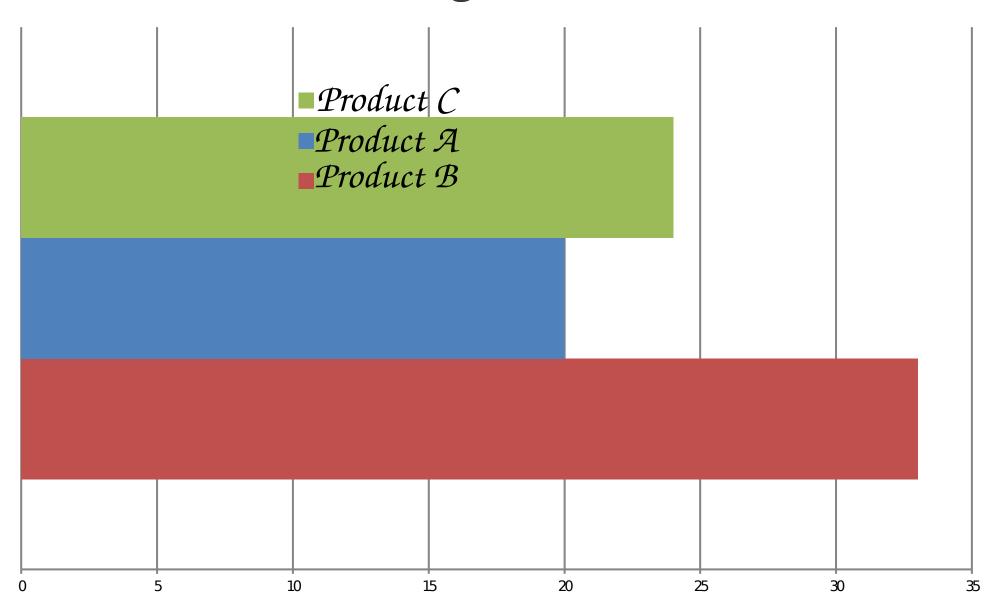




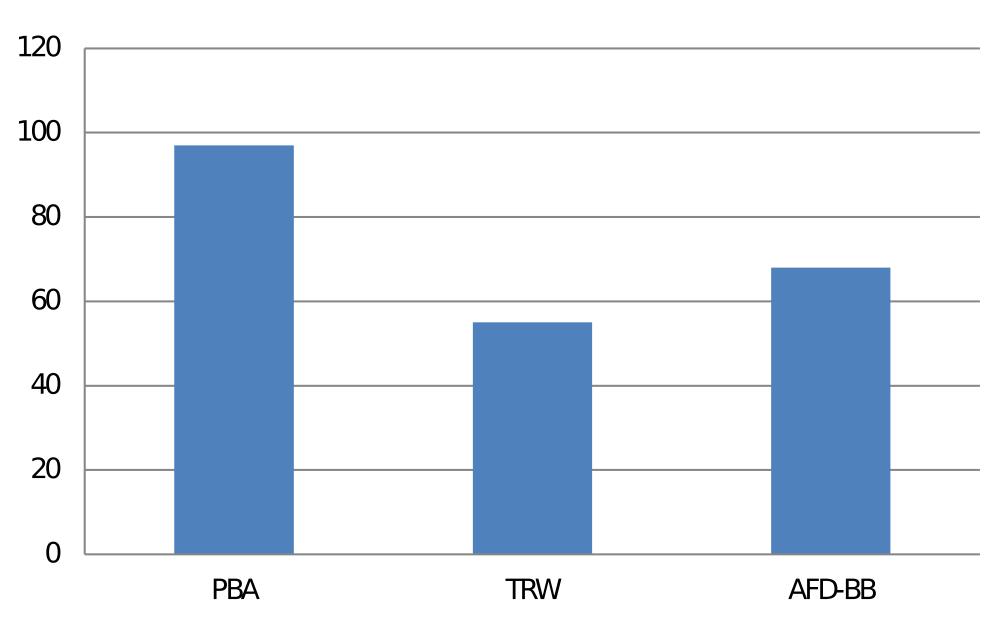
Lack of labelling



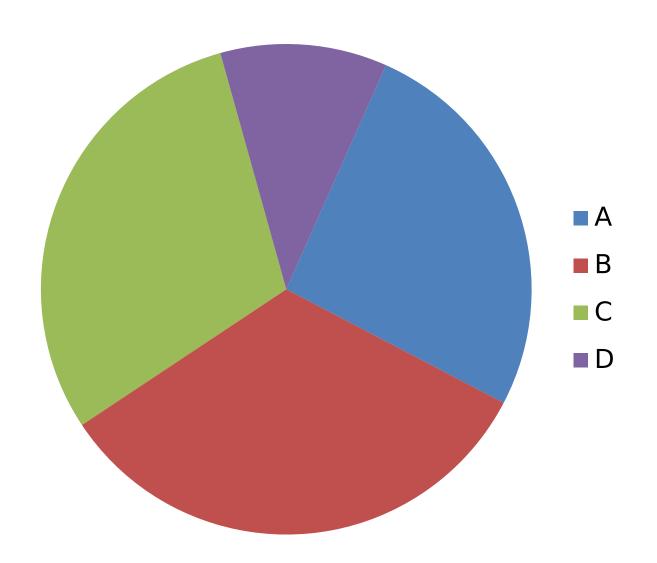
Poor fonts and/or legends



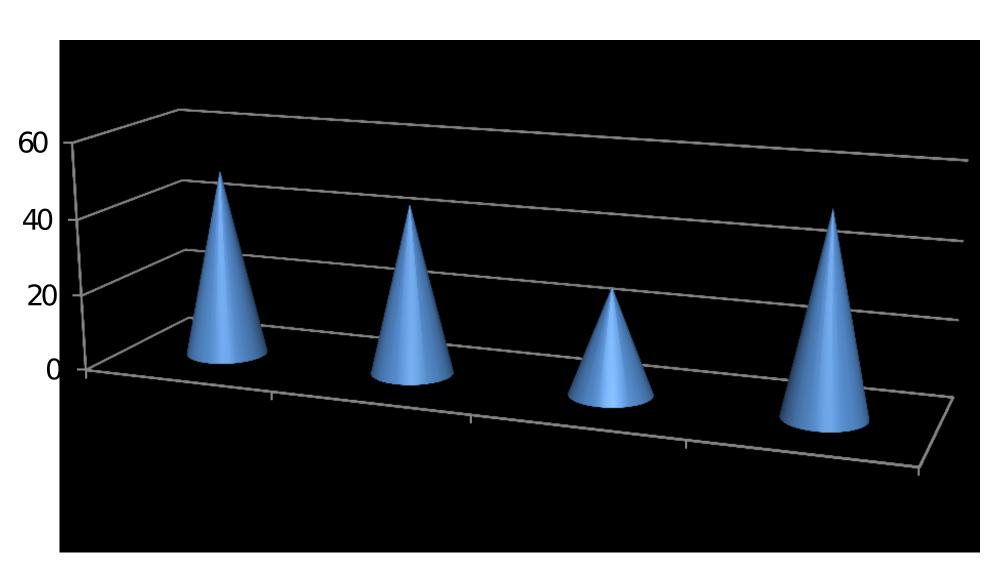
Abbreviations



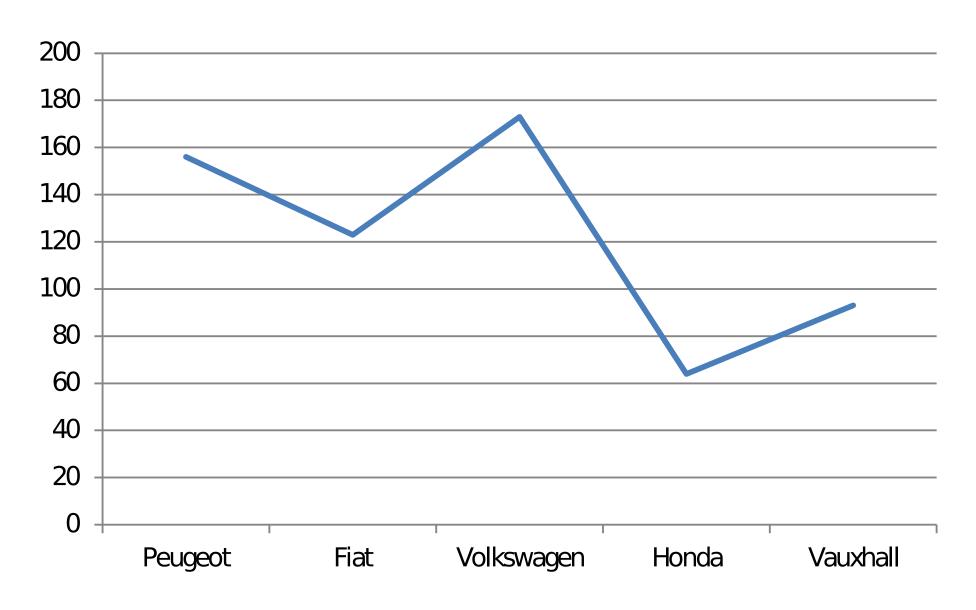
Use of angles or areas



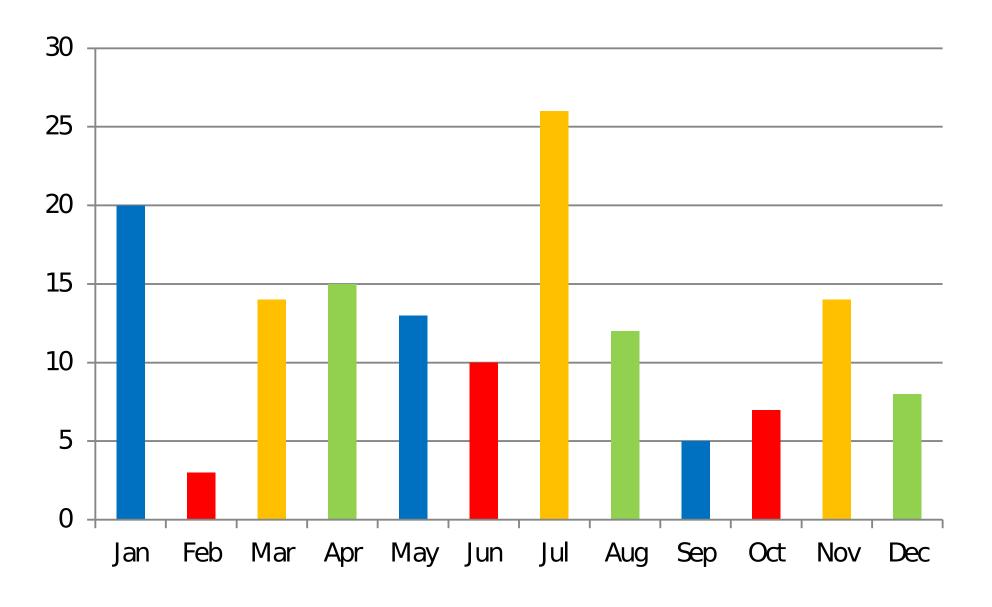
Unnecessary dimensions



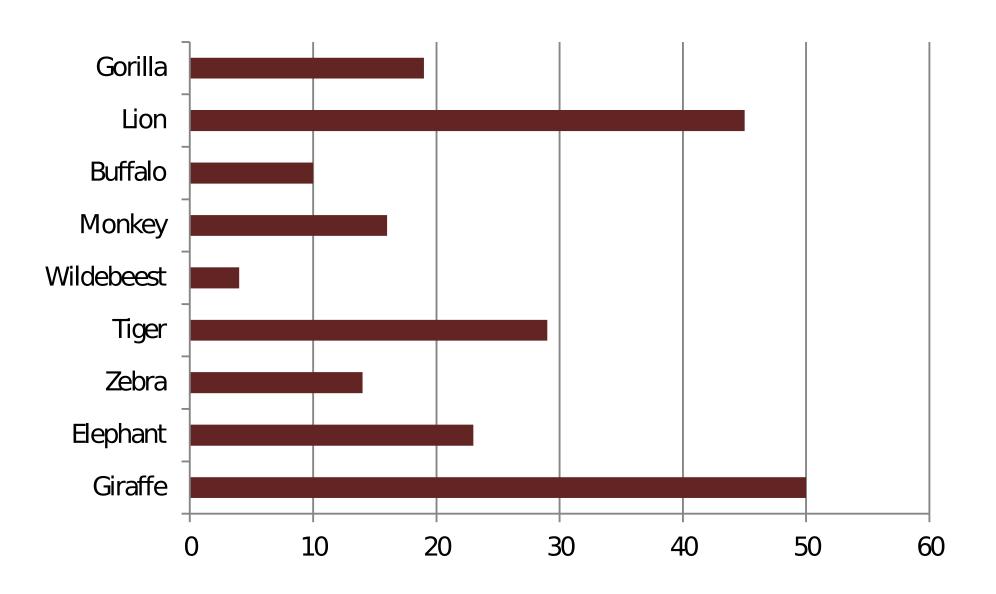
Erroneous linkages



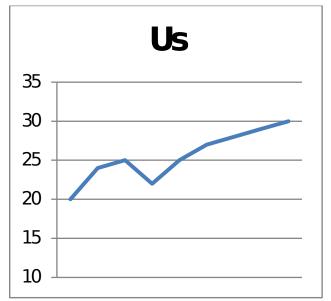
Irrelevant colours

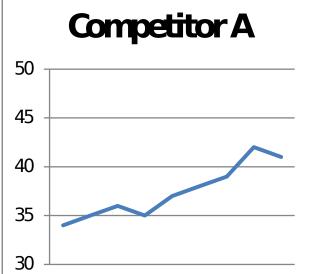


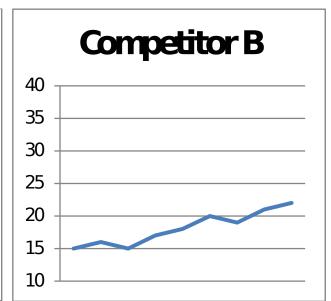
Unsorted data



Scale or baseline issues







Group exercise

Improve upon specific graphics

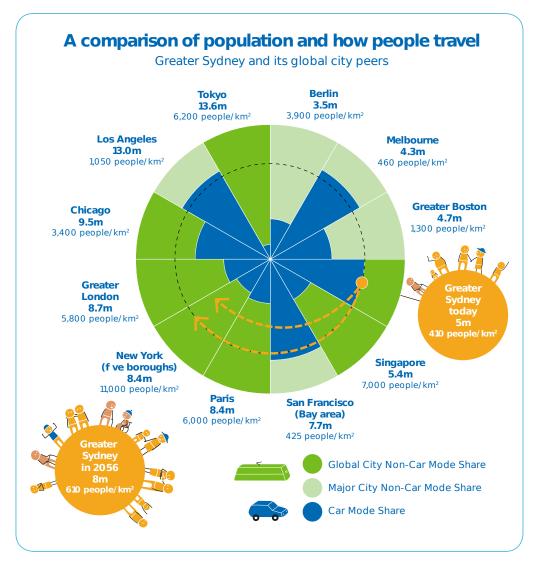
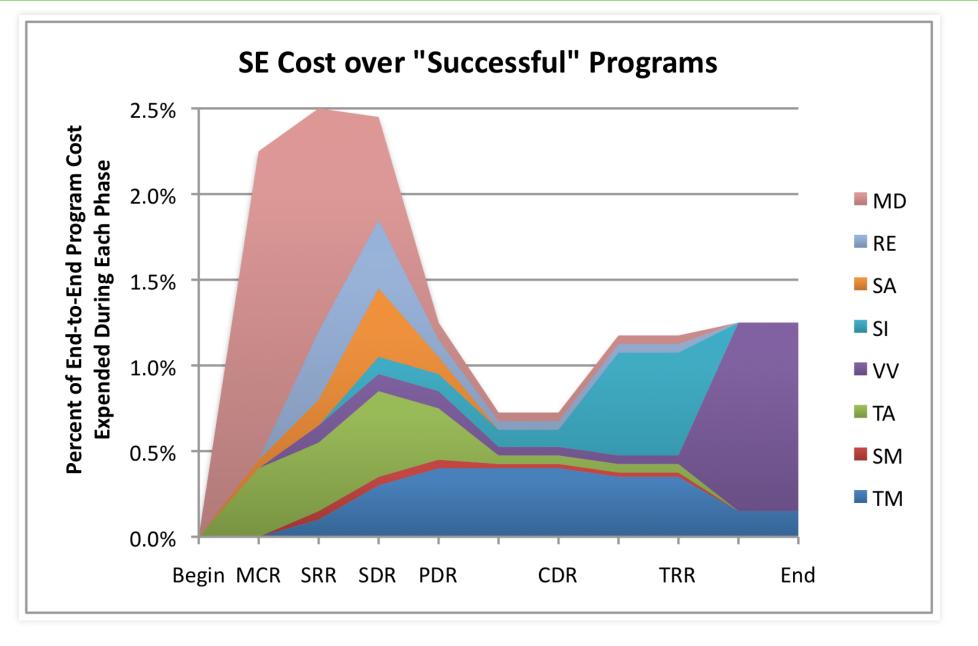


Figure 13: Private vehicle mode share - international comparison





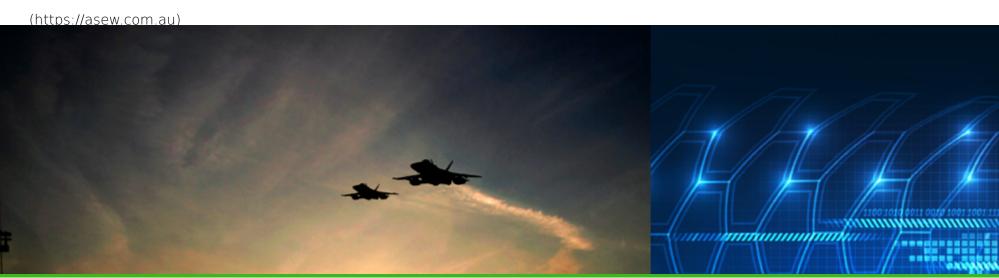


AUSTRALIAN SYSTEMS ENGINEERING WORKSHOP

ADELAIDE | 1-2 NOVEMBER 2018







- 1. What do you think the overall message is? (*information*)
- 2. What is the background data? (items and attributes)
- 3. What type are the attributes? (ordinal/quantitative/categorical) (keys/values)
- 4. What are the channel encodings that have been used?
- 5. What different (/better) encodings could be used?
- 6. Sketch out a new version and label it.

Publication

Remember the basics!

- Spell check
- Check links and references
- Set document properties
- Remove comments and version history
- Check formatting (in final publication format)

Work in a suitable format

Raster drawing tools manipulate pixels in an image. Except in rare cases, they do not embed the data.

Vector drawing tools manipulate shapes in a coordinate system. They allow data to be directly represented and embedded.

Benefits of vector formats:

- Vector → raster is easy, raster → vector is difficult and messy
- Vector files are typically smaller
- Vector files are easier to edit
- Vector images scale infinitely

Deliver in a suitable format

Word and Excel are editing tools, with reading modes bolted on.

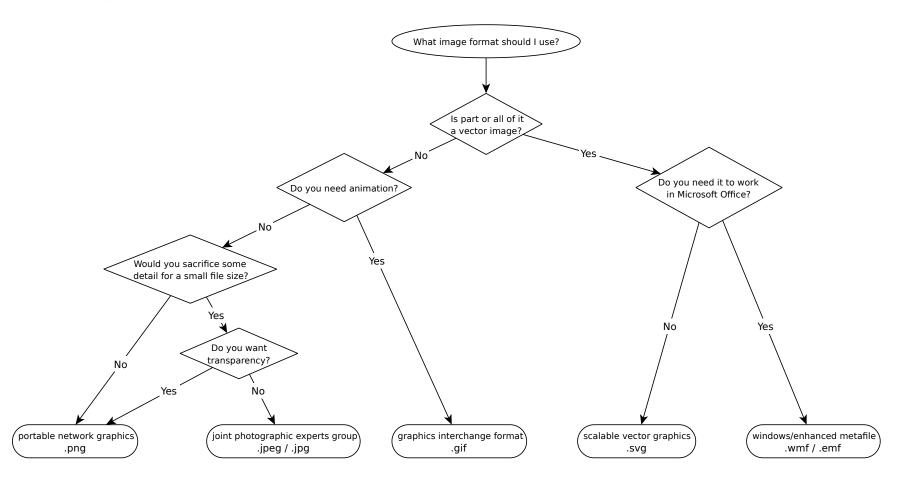
Due to proprietary formats they also require the recipient to own a copy of the tool.

<u>PDF</u> is a better alternative. Delivering in PDF will:

- Reduce 'accidental' editing
- Reduce plagiarism
- Be more likely to reproduce correctly
- Be supported by many free viewers

<u>HTML</u> is emerging as an even better standard.

Image formats



(bitmap)

Advanced techniques

Interactive graphics

Interactivity is useful to handle complexity, it:

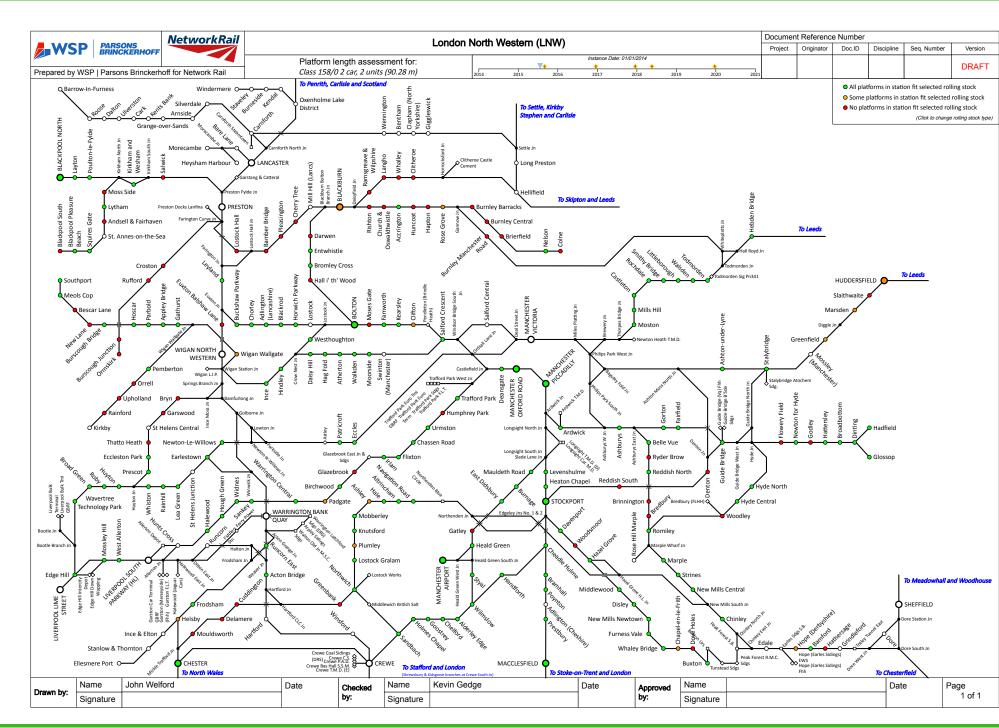
- Allows extra data to be shown without cluttering the graphic
- Allows the user to query the data
- Provides a lower level of detail
- Allows connection between views
- Engages and draws-in the reader

Avoid unnecessary interactivity, and do not rely on it.

Multiple views

A presentation of the data is only one possible *view* of it. Different views may be useful for:

- Different stakeholders
- Presenting different information (based on the same data)
- Showing different levels of abstraction to develop understanding



Levels of abstraction

Present to reflect Systems Thinking – take the reader through multiple levels of abstraction...

Credit Bret Victor

Up and Down the Ladder of Abstraction

A Systematic Approach to Interactive Visualization

Bret Victor / October, 2011

use arrow key

"In science, if you know what you are doing, you should not be doing it. In engineering, if you do not know what you are doing, you should not be doing it. Of course, you seldom, if ever, see either pure state."

-Richard Hamming, The Art of Doing Science and Engineering

How can we design systems when we don't know what we're doing?

The most exciting engineering challenges lie on the **boundary of theory and the unknown**. Not so unknown that they're hopeless, but not enough theory to predict the results of our decisions. Systems at this boundary often rely on *emergent behavior* — high-level effects that arise indirectly from low-level interactions.

When designing at this boundary, the challenge lies not in constructing the system, but in understanding it. In the absence of theory, we must develop an *intuition* to guide our decisions. The design process is thus one of exploration and discovery.

How do we explore? If you move to a new city, you might learn the territory by walking around. Or you might peruse a map. But far more effective than either is *both together* — a street-level experience with higher-level guidance.

Likewise, the most powerful way to gain insight into a system is by *moving between levels of abstraction*. Many designers do this instinctively. But it's easy to get stuck on the ground, experiencing concrete systems with no higher-level view. It's also easy to get stuck in the clouds, working entirely with abstract equations or aggregate statistics.

This interactive essay presents the **ladder of abstraction**, a technique for thinking *explicitly* about these levels, so a designer can move among them consciously and confidently.

I believe that an essential skill of the modern system designer will be using the *interactive medium* to move fluidly around the ladder of abstraction.

Transitioning graphics

Animated transitions between views of the same data can be used to help aid understanding.

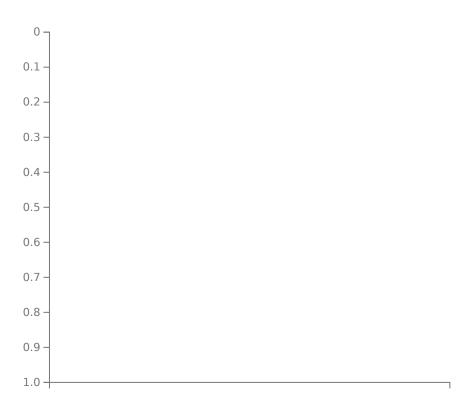
Research has shown that animated transitions between related data graphics significantly improve visual perception.

These benefits are greater if the animations are staged.

Analysis of climbers anatomy survey results

We show each respondent by a segment in the chart with two colours side-by-side, one colour represents whether they have <u>Palmaris</u> <u>Longus</u> in neither (\blacksquare), one (\blacksquare), or both hands (\blacksquare), the other represents whether they suffer from <u>Dupuytren's contracture</u> in neither (\blacksquare), one (\blacksquare), or both hands (\blacksquare).

Sorting the respondents by incidence of Palmaris Longus we can see that, of the 193 respondents, the majority (77%) had Palmaris Longus in both wrists, with 13% having it in only one wrist and 10% missing it altogether.



Palmaris Longus

Explorable explanations

Explorable explanations are reactive and explorable documents that allow a reader to:

- Understand the authors underlying models
- Play with model assumptions
- Provide contextual information to learn related material
- Cross check the authors claims

There are a large number of examples available.

Most are built in <u>HTML</u>, however the Computable Document Format does exist as well.

A recent development is the Observeable coding system, which provides a reactive programming environment to support explorable explanations, visualisations and active reading.



johnwelford · Jul 6, 2018



The Rock's "Skyscraper" jump

There appears to have been some speculation on the internet about whether Dwayne 'the Rock' Johnson will make the epic jump in his latest movie Skyscraper. This seems to have gotten serious, with 'Math Professors' being called in.

Who could resist the lure of a maths problem involving the Rock, so I took a look! I'm not going to claim that their analysis is wrong, but I definitely found it hard to follow, especially as they dive straight into parabolas and simultaneous equations. So I thought to myself, let's have a go at this and see if we can make it any clearer...

Let's start by getting a feel for the scale of the image. First we need the height of the Rock, which is quoted on Wikipedia as 1.96m. I'm not sure if this is correct, but if you want to play with things then go ahead and change the number below.

- theRocksRealHeight > 1.96
 - Next, we can load the poster image into any old paint program and take some measurements from the image in pixels. Useful information will be: the height of the Rock (65 pixels), how far it is between the crane and the building (422 pixels), and maybe how high the crane is above the bottom of the window (213 pixels).
- theRocksImageHeight > 65
- craneToBuildingImageDistance > 422
 - craneToWindowImageHeight > 213
 - Using the Rock's real height, and how big he appears in the poster, we can get a measure of scale, and calculate that he will need to travel a massive 12.72m to get to the building – lucky this is the Rock we're

Speed reading

There are a few technologies around such as Spritz to facilitate speed reading.



E-books

E-books are arguably the future of reading:

- 'Paperless office'
- Searchable
- Distributable
- Compact
- Resizable (reflowable text)

There are a variety of formats, readers and creation tools available, formats can be converted easily.

Summary

Discussion

The end

Feedback



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